

United States Postal Service®

# INDUSTRY ALERT

November 19, 2021

## [UPDATE: INCIDENT #06143325] Impacted Postage Statement Adjustments – *Sunday, December 12, 2021*

As previously advised, on *Tuesday, August 17, 2021*, the United States Postal Service implemented *PostalOne! System Release 53.0.0.2*. This EXPEDITED release included a software update to resolve an issue impacting Periodicals mailings submitted by Mail.dat 21-1 claiming pre-August 29, 2021 rates, preventing the mailings from receiving bundle or container charges.

The issue [INCIDENT #06143325] was introduced in an earlier *PostalOne! System Release 53.0.0.0* when incorrect supporting reference data was inadvertently deployed. Subsequently, the issue was resolved when Mail.dat processing was updated on *Tuesday, August 17, 2021 (PostalOne! Release 53.0.0.2)*; and the missing Mail.dat 21-1 container level reference data was restored.

**CUSTOMER IMPACT – INCIDENT #06143325:** As a REMINDER, **only Mail.dat-submitted files were impacted**. And – all “**impacted customers**” were contacted and notified that Postage Statement adjustments are scheduled to occur on **Sunday, December 12, 2021**.

Again, we apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours, please direct any inquiries or concerns to the Mailing and Shipping Solutions Center (MSSC) via eMail [ [MSSCAdmin@usps.gov](mailto:MSSCAdmin@usps.gov) ] or telephone [ (877) 672-0007 ].

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